

Year in Review
July 1, 2016 – June 30, 2017

Consumers Served Community Living Programs	
Independent Living Centers*	6,383
Turning 22 Services:	545
Assistive Technology:	2,805
Housing Registry:	661
Supported Living Services:	173
Brain Injury Services:	1,333
Home Care Services:	1,246
Protective Services:	503
ABI-N/MFP-CL Waivers:	635

Services Purchased Community Living Programs	
Independent Living Centers:	\$7,518,420
IL Turning 22 Services:	\$3,469,936
Assistive Technology:	\$1,981,950
Housing Registry:	\$80,000
Supported Living Services:	\$1,732,333
Brain Injury Services:	\$30,236,939
Home Care Services:	\$4,323,126
Protective Services:	\$773,968

**State Funded Services Only*

FACTS AT A GLANCE

The goal of our services is to promote dignity through employment and community living, one person at a time. We hope all citizens with disabilities in Massachusetts will have the opportunity to contribute as a productive member of their community and family as a result of services provided by the MRC.

Total consumers actively receiving services:	14,284
Total funds expended:	\$50,116,672
Cost per consumer served:	\$3,509

Mission:

The Massachusetts Rehabilitation Commission (MRC) promotes equality, empowerment and independence of individuals with disabilities. These goals are achieved through enhancing and encouraging personal choice and the right to succeed in the pursuit of independence and employment in the community.

Vision:

The MRC provides comprehensive services to people with disabilities that maximize their quality of life and economic self-sufficiency in the community.

Community Living (CL) Division:

The MRC Community Living Division is comprised of a variety of programs, supports, and services that address the diverse needs of adults and transition age youth with disabilities to fulfill their desire/need for community integration, to gain maximum control of their destiny, and to participate fully in their community.

- Independent Living Center Services
- Community Supported Living Services
- Accessible Housing Registry
- Home Care Assistance Program for Eligible Adults with Disabilities
- Turning 22 Youth Transition to Adult Human Services
- Assistive Technology Training and Devices
- Community-Based Residential, Day and Support Services for Persons with Brain Injuries
- Home and Community Based Waiver Programs

What our Consumers Say...

"The services are wonderful. No complaints. My home care assistant is absolutely wonderful and a great help to me, so I'm very appreciative of the service that's been offered to me. And I just want to thank you for all of your help." - *Home Care Consumer*

"I'm grateful this program exists. Overall, I feel that I am being well taken care of." – *SHIP/TBI Waiver Consumer*

"It's like a huge weight has been lifted from my shoulders both physically and figuratively. This [Home Care Assistance Program] has made such a difference in my life allowing me to rehabilitate rather than strain and injure. Can't thank you enough!" – *Home Care Consumer*

"I would not be able to maintain my life without the assistance of HCAP. I am very grateful for the assistance that keeps me healthy and maintain independent living." – *Home Care Consumer*

"I'm very satisfied with SHIP services. Everyone has been great and my service coordinator is terrific with providing information." – *TBI Waiver Consumer*

"MRC is a very caring place. They really care about their consumers and they go beyond their line of duty of service." – *Home Care Consumer*

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